

## **QUAL ITY POLICY**

**ONYX GAS FIELD SERVICES AND TRADING W.L.L** aims to provide services to its customers on time and within budget.

The Management is committed to

- Develop and continually improve the Quality Management System
- Ensure that the customer needs and expectations are determined and fulfilled with the aim of achieving and continually improving the customer satisfaction
- Ensures that all potential internal and external issues that are relevant to the purpose and the strategic direction of **ONYX GAS FIELD SERVICES AND TRADING W.L.L** and that affect its ability to achieve the intended result(s) of its Quality

Management System are determined and addressed with appropriate risk control methods based the concept of Risk based thinking.

- Ensures effective communication through-out the Organization to inculcate the importance of meeting the customer needs and legal requirements.
- Ensure that the resources needed are determined and provided for the effective implementation of Quality Management System.
- Ensures quality objectives are established at relevant functions and the performance of Quality Management system is improved continually.

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MÁNAGING DIRECTOR

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